

Canal Barge Automates 60,000+ Invoices Without Adding Staff

Canal Barge

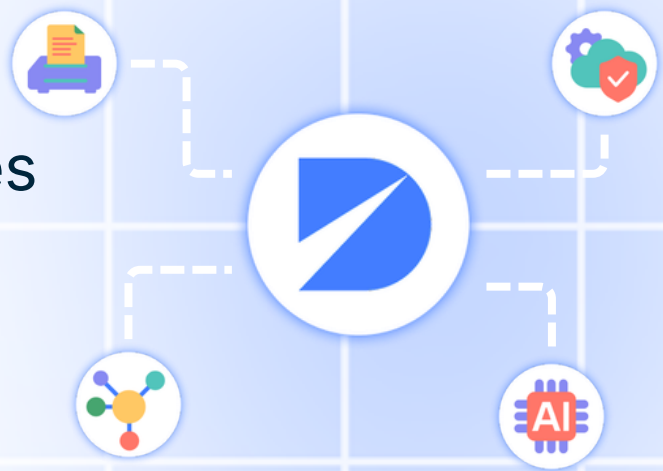
Canal Barge Company is a privately owned marine transportation provider founded in 1933 and headquartered in New Orleans. Serving global energy, industrial, and government organizations, the company is known for operational excellence, long-term partnerships, and a strong commitment to safety.

Overview

As Canal Barge expanded, Accounts Payable generated between 300,000 and 500,000 paper documents annually, creating inefficiencies, storage concerns, and limited visibility into invoice processing. DataBank implemented a digital document management and workflow solution using Hyland OnBase, helping Canal Barge automate invoice processing, improve reporting and accessibility, and support continued business growth without increasing administrative resources.

Challenges

- 1 Processing 300,000–500,000 paper documents annually across financial operations
- 2 Limited visibility into invoice status and approval workflows
- 3 Manual routing slowed processing and increased administrative burden
- 4 Growing document storage requirements created facility expansion concerns
- 5 Needed scalable processes to support continued business growth



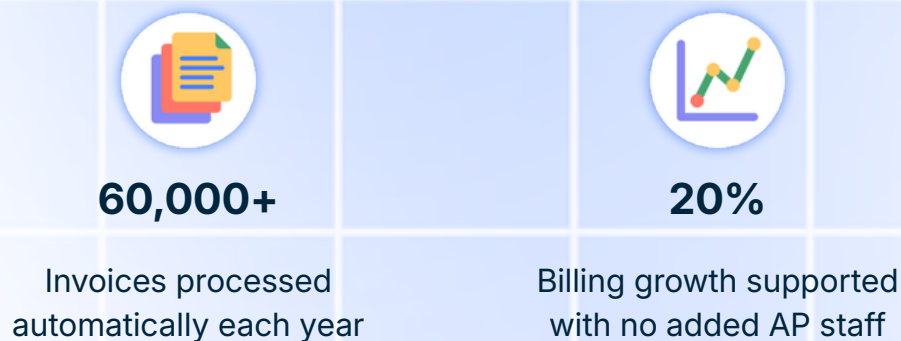
Implementation



Solutions



Results



Conclusion

What began as an Accounts Payable automation initiative evolved into a long-term digital transformation partnership. Canal Barge eliminated paper-dependent workflows, gained real-time visibility into invoice status, reduced cycle times, and avoided costly facility expansion, all without adding administrative staff. By combining OnBase with DataBank's implementation expertise, the company established a scalable financial operations foundation that continues to support growth more than a decade later.

Client Experience

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Controller | Canal Barge

"From the very beginning, DataBank helped us create these solutions. It was a new area for us – the imaging and workflow concept was completely new – so they were very helpful in helping us map out our processes in the beginning and understand really what we are dealing with and what we are trying to do."

More About DataBank

DataBank has spent more than 30 years helping organizations get control of the documents their operations depend on. Work like this project is most of what we do: high-volume, approval-driven paperwork replaced by automated capture, structured routing, and integration with the systems that already hold the data. We assess how a process actually runs before recommending a platform, implement it, and stay through adoption rather than handing over a configuration and walking away. For asset-intensive businesses in transportation, energy, and industrial services, that usually shows up as fewer hands on each document and much clearer visibility into where work is sitting.