

# From Zip Files and Siloed Workflows to a Unified OnBase Platform

## Oklahoma Department of Environmental Quality (DEQ)

The Oklahoma Department of Environmental Quality safeguards public health and the environment statewide through regulation, permitting, monitoring, and stewardship across air, water, and waste programs.



## Overview

The Oklahoma Department of Environmental Quality protects public health and the environment across the state. Its legacy records approach relied on Zip files and freeform fields, with minimal documentation and limited functionality, which made consistency, retrieval, and governance difficult. DataBank implemented OnBase as a centralized content platform to modernize operations and give teams a more reliable way to manage and find information.

## Challenges



**Lack of Structure** – Legacy Zip-file storage and free-form text fields led to inconsistent entry and retrieval

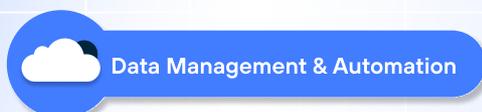


**No Standardized Processes** – Divisions worked independently without unified documentation or workflows



**Complex Data Migration** – Years of documents, keywords, and document types had to be migrated accurately

## Solutions



# Implementation



# Key Takeaways

Centralized governance, quicker permit approvals, connected records access, and a collaboratively designed platform deliver sustainable modernization.



## Centralized Governance

Improved information governance with a centralized, governed repository



## Accelerated Approvals

Faster permit approvals enabled by simultaneous collaboration and streamlined workflows



## Connected Records Access

Unified data access current and historical data connected and accessible through OnBase



## Co-Designed Solution

Tailored, sustainable solution built through collaborative design

## Results



Shift to DataBank Cloud managed hosting, upgrades, monitoring, and security and compliance support for ECM and OnBase.



Expand OnBase WorkView into a full Solutions Hub to broaden workflow capabilities across divisions.



Increase staff certifications to strengthen long-term sustainability and internal ownership.

## More About DataBank

DataBank is a trusted provider of data, document, and automation solutions for organizations with complex information environments. For more than 30 years, we have helped enterprises securely manage, process, and activate high value information at scale.

Today, DataBank offers a flexible portfolio of solutions and services designed to meet clients where they are, whether they are modernizing legacy repositories, automating document heavy processes, or building a stronger foundation for analytics and AI. We help organizations turn information into a strategic asset by improving accessibility, governance, and usability so teams can act on trusted data faster and with less effort.

We combine proven operational expertise with modern AI, automation, and cloud technologies to help clients reduce manual work, improve data quality, and accelerate decision making without disrupting existing systems. From strategy through execution, DataBank is an end to end partner built to deliver measurable outcomes in even the most complex environments.



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