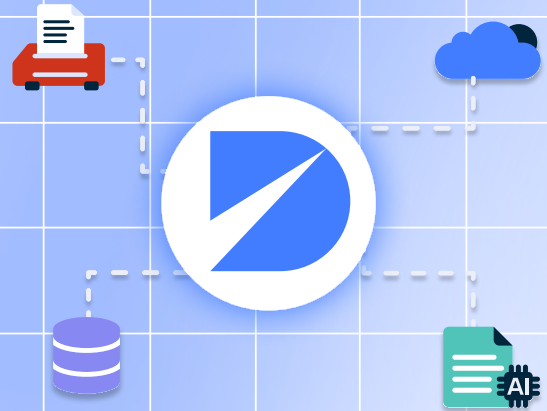




From Manual Interpretation to PageIQ Automation at Scale

DataBank Internal Operations

DataBank is a trusted provider of enterprise information management solutions for regulated industries. Internally, DataBank uses PageIQ to manage high volume document processing at scale, validating secure, accurate automation in real production.



Overview

DataBank deployed PageIQ within its own healthcare and accounts payable operations to validate enterprise grade automation in real world production. PageIQ centralized high volume intake, classified thousands of document formats, and extracted key data with human validation for accuracy and compliance. The platform reduced manual review and training burden, improved consistency, and surfaced handwriting extraction as a differentiator, reinforcing PageIQ as a secure, scalable foundation for document automation.

Challenges

-  Managing high volumes of documents across healthcare and AP workflows, each with significant variability
-  Up to **~1,500** distinct document types per healthcare organization, making classification and indexing difficult
-  Heavy reliance on undocumented staff expertise and long training cycles
-  AP workflows constrained by rigid rules, manual interpretation, and poor handling of handwritten or cursive fields
-  Rising labor costs, inconsistent results, and limited scalability without automation

Implementation



Key Takeaways

Enterprise-scale automation proven through daily production use at high variance, high volume, and under strict compliance expectations.



Scalable Document Operations

Supports healthcare intake and AP processing, including **~1,500** document types within a single organization.



Accuracy with Human Oversight

AI classification and extraction paired with validation to sustain confidence in regulated work.



Reduced Operational Dependency

Standardized workflows reduce dependency on undocumented expertise and shorten training cycles.



Enterprise-Ready Automation

5+ years in production and **1M+** images per month processed internally across industries.

Results

PageIQ is embedded in DataBank's daily operations, with strong adoption across healthcare and growing use in other industries.



~15 clients supported, including **10–12** healthcare organizations



~1,500 document types handled for a single healthcare organization



1M+ images processed per month in internal production operations



Reduced manual review and faster ramp time; handwriting capture strengthens AP automation

More About DataBank

DataBank is a trusted provider of data, document, and automation solutions for organizations with complex information environments. For more than 30 years, we've helped enterprises securely manage, process, and activate high-value information at scale.

Today, DataBank delivers PageIQ, an intelligent document processing platform purpose built to help organizations move beyond storage and scanning toward understanding, automation, and action.

We combine proven operational expertise with modern AI, automation, and cloud technologies to help clients reduce manual work, improve data quality, and accelerate decision making without disrupting existing systems.