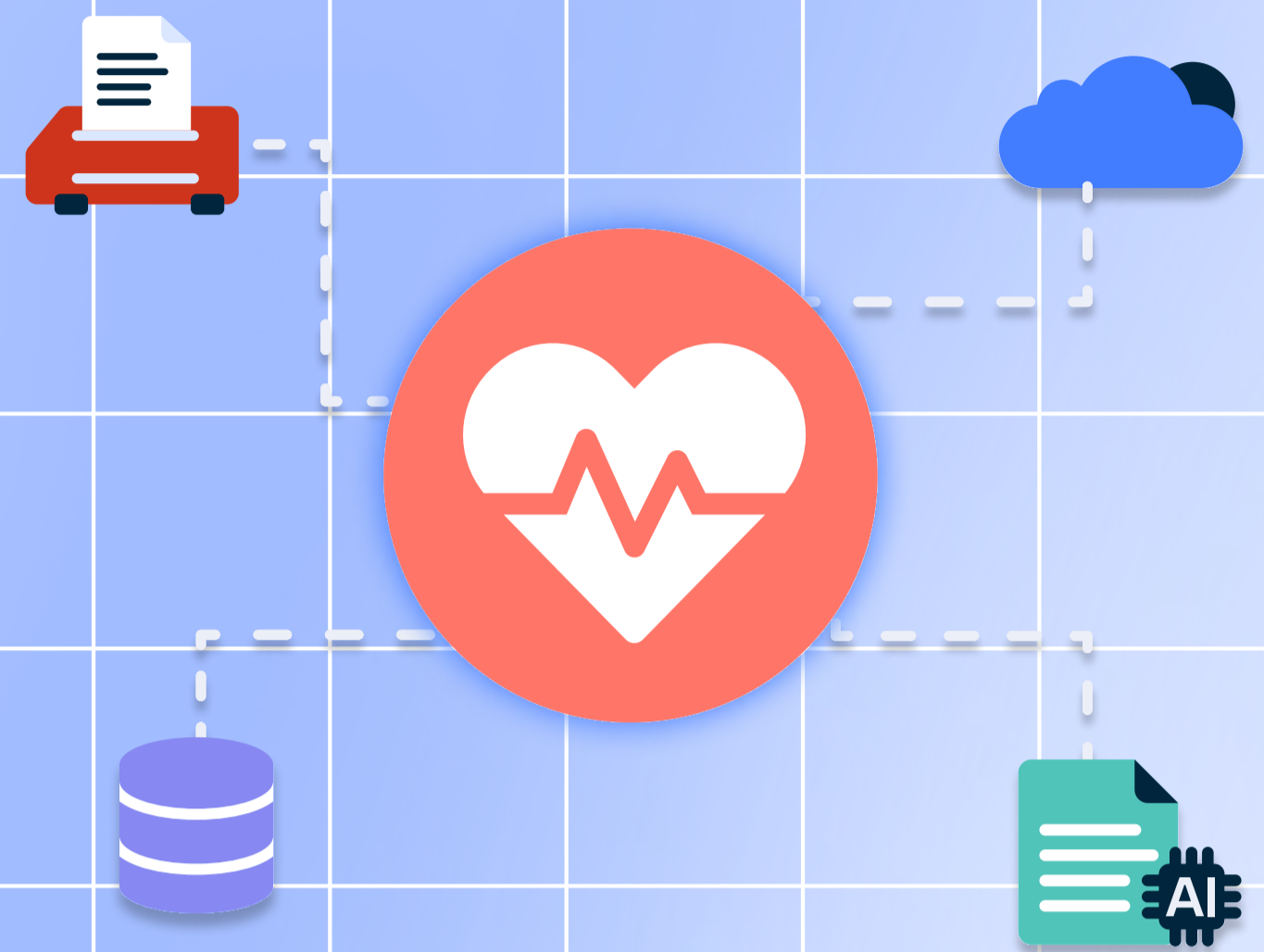




# Five-Star Hospital Accelerates HR Workflows with Secure Document Automation

Major Healthcare Provider

A regional hospital system modernized HR document management with a unified, cloud-native repository, improving access, speed, and compliance.



## Overview

A five-star regional hospital system serving **25+** counties operates as a full-service hospital and referral center, supporting approximately **1,600** employees and **350** physicians across a wide range of clinical services. Operating in a highly regulated healthcare environment, the organization requires fast, secure access to accurate employee documentation to support efficient HR operations and maintain high standards of patient care.

## Challenges



### 6-Month Repository Replacement Deadline

Following a reverse merger, the HR team had six months to replace its existing HR document repository.



### Employee Records Spread Across Systems

Employee files were stored across several disconnected systems, creating delays and inefficiencies.



### Manual, Fragmented HR Processes

Onboarding, offboarding, credentialing, employment verification, and internal job changes required manual effort across multiple systems.



### Operational Slowdowns and Added Risk

HR staff spent time searching for information, making calls, and piecing together records, slowing operations and pulling focus from higher-value work.

## The Solution

The hospital chose PageIQ, a DataBank solution, to modernize its HR document management without replacing its core HR system.

PageIQ created a unified, cloud-native, searchable HR document repository that integrated directly with the hospital's existing tools—avoiding a costly, disruptive system migration.



A centralized cloud repository for **80,000+** employee documents



Direct integration with the HR system for automated data sharing



Support for multiple document types and evolving HR needs



A familiar user experience with minimal training required

The full implementation was completed in **five months** – **one month ahead of schedule**.

## The Results

The HR team saw immediate, measurable improvements:

**1**

### Faster Employee Onboarding

10–15 minutes saved per onboarding by eliminating manual searches



**2**

### Reduced Time for Internal Job Changes

2–4 hours saved per internal job change with one-click access to records



**3**

### Accelerated Employment Verification

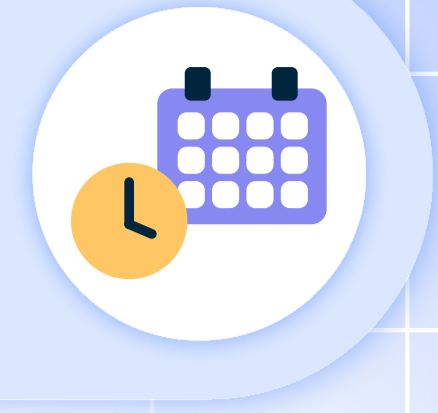
Employment verifications reduced from up to an hour to just minutes



4

### Early Deployment Completion

Deployment finished one month early



5

### Rapid User Adoption

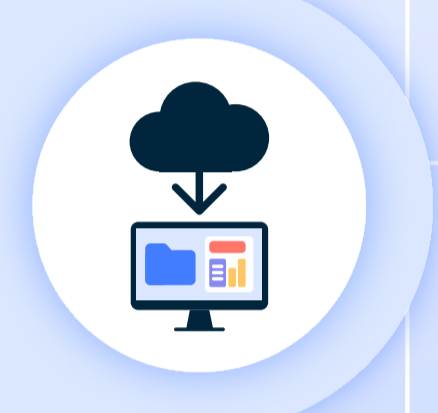
Staff were fully productive within days



6

### Compliance-Aligned Cloud Architecture

Cloud-native architecture aligned with the hospital's strict compliance requirements



## Key Takeaways

Centralized HR documents improved speed, reduced searching, and delivered a compliant cloud-native foundation.



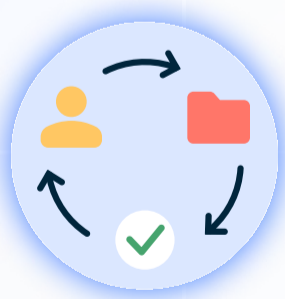
### Onboarding Time Saved

**10-15** minutes saved per onboarding by eliminating manual searches



### Job Change Processing

**2-4** hours saved per internal job change with one-click access to records



### Verification Speed

Employment verification reduced from up to an hour to minutes



### Delivered Ahead of Plan

Implementation completed in **5** months (**1** month early)



### Fast Adoption

Staff fully productive within days with minimal training

## The Conclusion



Successfully replaced the HR document repository within the required **6-month** timeframe



Delivered a modern, secure, and scalable document automation platform through PagelQ and DataBank



Streamlined HR workflows and improved the employee experience without disrupting existing systems



Enabled HR teams to scale with hiring growth while focusing on supporting caregivers rather than managing paperwork

## More About DataBank

DataBank is a trusted provider of data, document, and automation solutions for organizations with complex information environments. For more than 30 years, we've helped enterprises securely manage, process, and activate high-value information at scale.

Today, DataBank delivers PagelQ, an intelligent document processing platform purpose-built to help organizations move beyond storage and scanning—toward understanding, automation, and action.

We combine proven operational expertise with modern AI, automation, and cloud technologies to help clients reduce manual work, improve data quality, and accelerate decision-making—without disrupting existing systems.